



Facilitating Quality Improvement

Flexible Live or On-Demand Learning *Practical training, where and when you need it.*

Learn and develop the basic skills needed to facilitate quality improvement in your organization. In this training, we are sharing best practices and effective strategies to develop the basic skills needed to facilitate quality improvement in your organization. The course is for practice or system facilitators, coaches, and practice managers who support quality improvement within a healthcare setting, in a practice or across a variety of departments, or on behalf of a practice transformation organization.

9 Core Courses

- **Role of the Healthcare Facilitator**
- **Compass Points: Understanding Group Dynamics**
- **Teaming for Quality Improvement**
- **Using Data to Inform Change**
- **Tools to Develop a Global Aim Statement**
- **Process Mapping Current & Future State**
- **Power of Questions**
- **Root Cause and Gap Analysis**
- **Model for Improvement and PDSA**

We coach practices every day, so we know your time is valuable. That's why we've established a range of learning modes so you can learn at your pace and convenience.



Our Approach

Learn skills and strategies to improve quality outcomes without the added expense of travel or lost productivity. Are you looking for more hands-on support? We also offer virtual web-based and in-person training. Contact us to tailor a program to meet your team's unique training needs, budget and schedule.

In this training, you will learn:

- Utilize the most common evidence-based process and quality improvement tools
- Use data to inform the process and quality improvement opportunities, monitor progress, and report outcomes
- Techniques to engage your team in the process and quality improvement activities to drive change

Contact Us

**To connect with
HealthTeamWorks team, and to
discuss how we can support,
please contact us at:**

solutions@healthteamworks.org



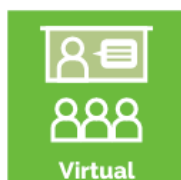
Online

Online & Virtual



Online

Virtual



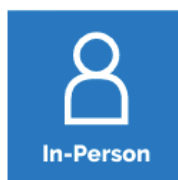
Virtual

BLENDED
Online & In-Person



Online

In-Person



In-Person

Virtual & In-Person



Virtual

In-Person

Visit our site to learn about our services, sign up for free access to our tools & more.



www.healthteamworks.org