



**HealthTeamWorks** exists today to solve complex healthcare problems in the pursuit of **health, equity, and resilience**. HealthTeamWorks collaboratively transforms healthcare through performance improvement, organization development, and training resulting in a strengthened community and culturally responsive high-quality care.

## HealthTeamWorks is Here to Help

### Performance Improvement

HealthTeamWorks' expertise and solutions aim to improve outcomes and efficiency while reducing costs and risk. We identify key performance priorities and objectives, then leverage quality and process improvement principles to achieve your goals.

### Organization Development

HealthTeamWorks focuses on helping organizations build capacity for meaningful change. We assess the current state, clarify strategic focus and help you define a clear path forward, offering a significant competitive advantage.

### Training

HealthTeamWorks' training programs transfer knowledge, build capabilities and skills, and enhance productivity, ultimately resulting in high-performing, highly engaged individuals, teams, and communities.

## Focus Areas



Increase Successful Alternative Payment Models (APM) Participation



Foster Resilience in Primary Care



Bridge Clinical, Public Health, & Communities

## Where Innovation Meets Evolving Needs

Providing optimal care while remaining profitable requires changing how we think about and approach health care. HealthTeamWorks is here to support the innovations and evolutions needed to succeed. We have captured key drivers of healthcare innovation within our Interactive Change Package, and we use this knowledge to implement proven change ideas. As connectors, creators, and change-makers, we help others to not only survive but thrive in a dynamic health environment.



Check Out Our Podcast



Provider & Care Team Resilience

High Quality

Patient Experience

Cost of Care

Thriving Business Model

Culturally Responsive Care

Visit our site to learn about our services, sign up for free access to our tools & more.



# Selected Services

## Transitioning to Value-Based Payment Models

We analyze your organization's unique strengths and gaps to deliver a detailed opportunity analysis with a implementation roadmap. As leaders in training and preparation for value-based advanced **alternative payment models**, we have the experience to guide you from risk to readiness.

## Practice and System Transformation

Our transformation approach builds on the strengths of practices to achieve clinical quality aims while **optimizing the care team and reducing turnover**. We support practices in improving timely actionable data, patient and family engagement, integrated services, and community-clinical linkages.

## Behavioral Health Integration

We address the crisis of unmet behavioral health needs and the resulting outcome disparities by increasing **behavioral health integration** in primary care. Our team also provides training and technical assistance on effective leadership strategies to assess and **mitigate burnout by providing support** to practice care teams.

## Strategic Alignment & Business Planning

Our transformational **strategic planning and alignment process** engages the right stakeholders to reach a shared vision. By analyzing organizational data along with industry trends and risks, we provide the framework to formulate a final measurable and time-bound strategic business plan.

## Facilitating Quality Improvement

Our flagship training shares best practices and effective strategies to develop the skills needed to **manage change in your organization**. The training is for those supporting quality improvement in a healthcare setting such as a practice, across a variety of departments, or on behalf of a practice transformation organization.

## Diversity, Health Equity and Inclusion

Designed for groups committed to advancing health equity by improving the experience and quality of care for all patients, this training spurs meaningful self-reflection and effective action planning across your organization. We cover key health equity concepts including **cultural humility, allyship and Social Determinants of Health**.

## Essentials of Care Management

In this training, Care Managers gain skills to **integrate into the care team, implement key processes, and activate patients** to adequately address their health care needs.

## Intermediate Care Management

Our trainers help experienced care managers to work with high- and rising-risk populations, integrate & manage interdisciplinary care teams, build team and organization networks to **meet population health needs and demonstrate the value of care management** programs.

## Leading Care Management

Customized to align with organization priorities, this covers the importance of a **population health strategy and care management infrastructure**. Topics range from gaining consensus across leaders on measures of success to defining resourcing for seamless, integrated care.

## Clinical Health Coach & V-Fusion Training

Comprehensive online training for health professionals who want to improve **patient self-management support skills**. Through the additional V-Fusion option, learners can engage in weekly live virtual sessions learning.

## Community Health Worker Training

We use a blended learning approach to **advance the development of professionals in CHW and related roles**. This training meets nationally-established standards and offers continuing education credits and a professional skills certificate.