



HealthTeamWorks®

## HealthTeamWorks Services

We offer a suite of services to enhance population health, improve care delivery, lower overall costs and restore the joy of practicing medicine. We work with you to improve business performance.

- [Practice Transformation](#) (for solo, small or large group practices)
  - Advance clinical quality to achieve lower costs, improved outcomes, greater provider satisfaction and optimal patient experience through:
    - Performance evaluation
    - Strategic planning
    - Customized training
    - NCQA recognition support
    - Health IT support
  - Align your practice to an outcomes-focused mindset to meet criteria for value-based payment and advanced primary care models.
  - Coaching expertise and transformation resources developed as we've guided more than 5,000 practices nationwide in transformation activities.
- [Network Performance Improvement](#) (for ACOs, IPOs, PHOs, health systems, payer networks)
  - Improvement services over four domains:
    - Organizational leadership, vision, strategic development
    - Advanced network integration
    - Value-based and performance contracts and funds flow
    - Network health IT system
  - Start with an assessment of your organization's resources in the context of your strategic objectives so we can tailor transformation to your unique needs.
  - Partner with an experienced leader who understands the view from 10,000 feet, but also brings on-the-ground experience and resources.
- [Workforce Development](#) (for all healthcare organizations and individuals)
  - Equip your team with the knowledge and resources to confidently lead change, work collaboratively and improve quality outcomes. Practice-based training in
    - Care management
    - Team leadership
    - Quality improvement facilitation
    - Organizational change
  - Access structured learning in the mode that works best for your team. Ask us about face-to-face, online and virtual training options.
- [Solutions Center](#) (for all healthcare organizations and individuals)
  - Online, 24/7 learning, collaboration and peer network platform
  - Library hosts hundreds of tools and resources for healthcare transformation.
  - Secure, interactive learning community.



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## Targeted Services

As customized engagements, our targeted services represent a focused approach to incremental change and just-in-time solutions. Each is time-bound and focused on solving a specific problem.

- [Advanced APM Risk Readiness Evaluation](#) (for organizations considering down-side risk contracting)
  - We use data, key artifacts and interviews to explore 30 critical dimensions that can make or break your organization's success in risk-based contracts. In just 7 weeks, you'll get a unique readiness plan including an opportunity analysis, financial risk and recommendation and an implementation roadmap. The evaluation includes:
    - Market scan
    - Integrated delivery capabilities
    - Finance and contracting
    - Performance capabilities
    - Organizational structure
    - Care delivery competency
- [Enhanced Health IT Support](#) (for organizations participating in reimbursement models that require measurement and reporting)
  - Our trained health IT experts provide training and coaching in:
    - Communication support with your Health IT/EHR vendor
    - Data Validation
    - Managing registries
    - Navigating Advanced Payment Models (i.e. QPP, MIPS)
    - Using data to guide and measure quality improvement activities
- [Specialty Provider Gap Analysis and Support](#) (for practices seeing NCQA recognition)
  - HealthTeamWorks provides practices seeking NCQA Patient-Centered Specialist Provider (PCSP) Recognition with a highly responsive approach to managing the many deliverables required and proven tools and services, including:
    - Full documentation review and gap analysis to build the groundwork for practice transformation and advanced specialty care
    - Virtual or in-person consultations
    - HealthTeamWorks' NCQA Certified Content Expert (CCE) consultation to review your practice application and all supporting documentation prior to submission to NCQA.