



## Intermediate Care Management

### Taking Care Management to the Next Level

Effective care management is a key driver of quality care, lower costs, and increased patient and provider satisfaction. At HealthTeamWorks we've learned that a dedicated resource for care management allows for targeted interventions to accelerate cost and quality objectives.

Building on the skills acquired through our Essentials of Care Management training, our team at HealthTeamWorks provides the training and supports needed to take your organizations' care management programs and services to the next level.

### What You Will Learn

- Defining vulnerable & high-risk populations to provide targeted care management
- Applying principles of Maslow's Hierarchy of Needs to vulnerable populations
- Integrating screenings for health-related social needs into practice workflows
- Identifying community resources & analyzing data to identify social needs in populations & develop community resources toolkits
- Identifying the impacts of low literacy on health outcomes & the skills & tools to address them
- Integrating care management into the care team
- Building practice relationships & effective partnerships with providers
- Developing healthy boundaries
- Collaborating with community partners & developing care agreements
- Assessing the effectiveness of care management programs & communicating success



### Our Approach

Unlike our Online Essentials of Care Management training, we deliver Intermediate Care Management learning path as live virtual courses. We focus on customized learning and coaching support needed to apply and sustain care management.

Our facilitators help experienced care managers on:

- Working with vulnerable & high-risk populations
- Integrating & managing interdisciplinary care teams
- Building team & organization networks to meet population health needs
- Demonstrating value of care management programs



Online



Virtual

### Contact Us

To connect with HealthTeamWorks team, and to discuss how we can support, please contact us at:

[solutions@healthteamworks.org](mailto:solutions@healthteamworks.org)

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[www.healthteamworks.org](http://www.healthteamworks.org)