



## Practice Transformation

### Transformation Coaching & Facilitation

Successful transformation focuses on the impact and value of the journey, rather than a static end point. It also depends on timely actionable data, patient & family engagement, integrated services, and community-clinical linkages. Therefore, HealthTeamWorks offers a host of services aimed at supporting practices in proactively planning and implementing transformation for both near- and long-term success in the shift from volume to value. This includes:

- ✓ **Discovery, Assessment, & Planning**
- ✓ **Strategic Planning & Model Customization**
- ✓ **Facilitated Implementation & Transformation**
- ✓ **Practice Support & Leadership Development**

Our model of transformation captures more than 25 years of experience gained supporting hundreds of practices. We build on the strengths of practices and advance networks towards improved clinical quality, lowered costs, improved patient experience, greater workplace satisfaction, and thriving healthcare businesses.

### NCQA PCMH & PCSP Recognition Support

We provide primary and specialty practices with the tools, experience, and capacity to make the changes necessary to improve patient care and outcomes. We equip practices with the following:

- Application Gap Review Analysis
- NCQA Webinar Series
- Virtual & In-Person Coaching & Consultation

### Tailored Transformation Support

Each organization, practice, and team is unique, and our team of transformation experts offer the services needed to support you in achieving your goals. Some of what our team has provided include:

- Assessment, analysis, planning, and evaluation.
- Clinical and quality performance improvement, emphasizing guidelines, data, and aligned measures.
- Financial performance and practice management improvement.
- Learning collaboratives and targeted educational programs.
- Bi-directional behavioral health/primary care integration.

### Workforce Development & Wellbeing

We support individuals and organizations in assessing readiness, addressing burnout, and filling gaps in workforce development by looking at solutions from multiple levels:

- Advancing organization commitments
- Strengthening leadership at all levels
- Conducting workplace assessments
- Examining policies & practices
- Enhancing workplace efficiency
- Cultivating a culture of wellness



### Our Approach

HealthTeamWorks' approach to practice transformation support is highly customized based on practices' unique strengths and opportunities for improvement as well as their specific improvement goals and milestones.

Therefore, we begin with a comprehensive evaluation to identify key performance priorities and objectives then leverage quality and process improvement principles in the implementation of known drivers of desired outputs.

Our model uses experienced Program Managers, Practice Facilitators, and Clinical Health Information Technology Assistant Coaches to offer a full array of support services, training modules, documentation templates, data tools, and learning resources.

### Contact Us

**To connect with  
HealthTeamWorks team, and to  
discuss how we can support,  
please contact us at:**

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