

Social Determinants Assessment Call Script:

1. Hello, I'm (name) the care coordinator from (provider/clinic name). When you checked in for your appointment at (provider/clinic name) last (date) we asked some questions on the Ipad and you indicated that you would like some help with services for (services they screened positive for).
 - a. We wanted to follow up, would you still like assistance with this/these?
 - b. (If yes) would you mind telling me a little more about needs so I can help you find appropriate resources?
 - c. (If no) would you like to take my phone number in case you change your mind?