Solutions Center Interactive
Designing Collaborative Learning
Solutions Center Interactive Team

Kristen A. Stine, MSOD, Learning & Diffusion Manager – HealthTeamWorks
Kristen leverages her background in training and organization development to synthesize HealthTeamWorks learnings into actionable tools and resources to support transformation. Her primary responsibilities include developing new Training and Education programs and serving as project lead for the Solutions Center membership platform. Kristen has a Master’s degree in Organization Development, is a certified Myers-Briggs practitioner, and is trained as an International Coach Federation (ICF) coach and a Clinical Health Coach from the Iowa Chronic Care Consortium (ICCC).

Jan Street, Executive Assistant – HealthTeamWorks
Jan has over 30 years’ experience in administrative and executive assistant support. Prior to joining us, she served as office manager for an insurance agent and is licensed in P&C insurance in multiple states. Jan worked for almost a decade as accountant and bookkeeper at the Dallas/Fort Worth Hospital Council and has also worked in sales and catering for the hotel industry. Jan was first exposed to healthcare delivery, training, and transformation while working at TransforMED – a subsidiary of the American Academy of Family Physicians – and is excited to continue her lifelong ambition to never stop learning and be a positive contributor to her team’s outcomes at HealthTeamWorks.
Using WebEx Chat

Minimize & Maximize chat panel

Choose **All Participants** to make entries visible to all attendees

Type Chat Message Here

Click Send

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Using WebEx Feedback Tools

Minimize & Maximize chat panel

Feedback Menu

Raise Hand

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Today's Panel

BJ Dempsey, Practice Facilitator, HealthTeamWorks
BJ has been involved in every major transformation project in Colorado; starting with the Foundations Program and the ground breaking PCMH Multi-payer Pilot. She is currently a Facilitator in the Colorado State Innovation Model (CO-SIM) and the Comprehensive Primary Care Plus (CPC+) Initiative. In this role, she taps into more than 25 years of healthcare delivery and management experience; from strategic planning, program development, and providing direct clinical services primarily in the area of Physical Medicine and Rehabilitation. Her clinical background is as a Recreation Therapy Specialist and as a private Care Manager for the geriatric population. Throughout her career she has been involved with performance improvement activities; leading performance improvement teams, piloting program evaluation tools, and managing the Quality Management Program for a freestanding specialty Hospital.

Heather Walker, Learning Experience Designer, HealthTeamWorks
Heather has earned certificates in Designing Learning and Evaluating Learning Impact as well as the designation of Master Instructional Designer from the Association for Talent Development. At present, Heather is pursuing a Master's of Science in Information and Learning Technology with an emphasis in Instructional Design and Adult Learning from the University of Colorado Denver.
A type of learning in which the collective knowledge, skills, training, and experience of a group is used to solve a problem.
Types of Collaborative Learning (shared by event attendees)

• Learning Collaborative
• Formal Training Event
• Meetings with your Practice Facilitators
• Patient Advisory Committee
• Role-specific Groups (peer working groups, focus groups, etc.)
• Collaborative calls with practices (Action or Affinity Groups)
• Workshops (in-person or virtually)
• CDC Immunization Conference (Professional conferences)
• Office Hours
• Sharing of best practices learning sessions
• Clinics (Improvement of patient experience, sharing QI tools, etc.)
Planning a Collaborative Learning Event

1. Define objective – AIM statement
2. Identify audience
3. Define learning / performance objectives
4. Create Agenda
5. Measures for success
6. Determine delivery modality *
7. Select / develop content (activities, materials, etc.)
8. Develop engagement strategy
9. Contingency Plan

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Planning Materials

Session Planning Worksheet

Event Date:

- **Session Aim**
- **Target Audience**
- **Working Title**
- **Learning / Performance Objectives**
- **Measures for Success**
- **Delivery Mode**
- **Staff**
  - Moderator/Facilitator:
  - Producer:
- **Add'l Resources Needed**

**AGENDA**

**NAME OF LEARNING EVENT**

**DATE**

**LOCATION OR LINK**

**THEME**

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Facilitator</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 AM</td>
<td>Welcome and Introductions</td>
<td>Susan</td>
<td>Conference Room 1</td>
</tr>
</tbody>
</table>

**Planned Task List**

<table>
<thead>
<tr>
<th>Name of Event</th>
<th>Owner</th>
<th>Planned Task</th>
<th>Date to Complete</th>
<th>Notes</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td>Define Objective/MM of event</td>
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<td>Determine Date</td>
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<td>Secure Venue</td>
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<td>Theme of the Event</td>
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<td>Set internal planning meetings related to content</td>
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<td>Identify audience</td>
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<td>Send Save the Date to attendees</td>
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<td>Define learning/performance objectives</td>
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<td>Identify measures for success</td>
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<td>Delivery method</td>
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<td>Draft agenda/speakers (Plan A and Plan B)</td>
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<td>Finalize Registration Form</td>
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<td>Speakers Confirmed</td>
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<td>Finalize agenda</td>
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<td>Develop content</td>
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<td>Define engagement strategy</td>
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<td>Send Registration Info/Draft Agenda/Session Descriptions and Objectives to attendees</td>
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<td>Registration Follow-up</td>
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Resources

• Developing an AIM Statement
  - https://www.healthteamworks.org/resource/developing-aim-statement

• AIM Statement Template
  - https://www.healthteamworks.org/resource/aim-statement-template

• Collaborative Learning Mini-Kit

Nurses’ Voice Network:
A Discussion about the role of Nursing in Primary Care in the United Kingdom and the United States

January 23, 2019
9:30 a.m. MST/10:30 p.m. CST
Open to the Public

Trauma Informed Care:
Is Your Practice Ready?

February 20, 2019
11:00 a.m. MST/12:00 p.m. CST
Open to the Public

https://www.healthteamworks.org/center/events