

BC3 YEAR
TWO
REVIEW

BETTER

CARE
COSTS
COLORADO


Elements of the Program (2016-2017)



Support Colorado
Healthcare Practices



Workforce
Development Training



Practice
Transformation Coaching




Community
Learning



38
Practices
Participated


Serving
226,000
Coloradans

Advanced MA Trainings



17 participants completed
Advanced
Medical Assistant
Trainings

“ [StrengthsFinder] is a game changer, I can't even explain how much of a game changer it is. We have our team speaking the same language, and really using everyone so much better. We always talk about 'working to the top of your license, but taking it to the level of each individual.' ”




Practice Participant

“ It was a great opportunity for MAs... Providers have reported participants increase competency in non-clinical areas, like communications and teamwork, where they don't always get training in MA school. ”




Devra F.
Practice Manager

Clinician & Staff Experience



80%
clinicians and staff reported
no symptoms of burnout



32%
less burnout
than national
average

Depression Screenings

Adults	Adults	Kids
Urban: 68%	Rural: 56%	Urban + Rural: 30%
64%	47%	13%

Comprehensive Primary Care Practice Monitor

■ = Baseline ■ = Follow-Up

Leadership & Staff Engagement	75% → 78%
QI Process	54% → 75%
Data Capacity	62% → 73%
Self-Management Support	67% → 69%
Team-Based Care	66% → 70%
Access & Continuity	83% → 91%

Community Learning Track (CLT)

CHALLENGE	SOLUTION	RESULT
 PRACTICE TRANSFORMATION THAT FOCUSES ON PEDIATRIC POPULATIONS	  SHARED LEARNING & PRACTICE COACHING	   IMPROVED PROCESSES FOR PEDIATRIC POPULATIONS